

# Together we make the difference for our customers...

**"The people that answer the phone are always very helpful and friendly as well as the person who called with the follow-up!"**

State Auditor  
Fargo

**"This has been my long-term experience with ITD: I view ITD as a very valuable resource for the schools of ND. They have helped make my job much easier and more pleasant over the years.  
Thank you."**

Belcourt 7  
Belcourt

**"I called on a Saturday, and the employee returned my call almost immediately. I thought they went out of their way and provided great customer service. Keep up the good work!!!"**

Department of Transportation  
Bismarck

**"Wonderful job as always! Such professionalism! Such attention to detail and great customer Service!"**

Department of Human Services  
Bismarck

**"I placed a call to the after hours ITD line. My call was returned in a matter of minutes. The ITD Rep called me from a cell phone and stated that they were at the lake, so it would take a little bit to get to a computer. I said there was no hurry. The computer was fixed in less than a half hour. Thank you very much for your quick response."**

Department of Corrections & Rehabilitation  
Jamestown

**"I appreciate the quick response and willingness to do whatever it takes to resolve the problem.  
Thanks so much!"**

Youth Correctional Center  
Mandan